

Terms and Conditions of Sale

For any booking request, please contact us by email at : kuksacabin@gmail.com

1. Booking Process : When you book **KuksaCabin**, you will receive a confirmation within 72 hours. A booking form will be sent to you, confirming your dates, the number of participants, and the total cost of your stay. Please ensure all details correspond to your initial request.

Your reservation becomes effective upon receipt of a **30% deposit** of the total amount of your stay. The remaining balance must be paid **prior your Tour or Stay**. By confirming your Tour or Stay, you acknowledge that you have read and accepted these Terms and Conditions of Sale.

2. Required Equipment : Each participant must bring appropriate clothing and equipment suitable for Arctic conditions.

3. Weather, Snow Conditions and Safety : KuksaCabin is located on the Arctic Circle, where weather conditions can be unpredictable. For safety reasons, we may need to **postpone, modify, replace, or cancel** the daily programme in case of : lack of snow, severe weather conditions, extreme temperatures. KuksaCabin alone is authorised to make such decisions, which ensure both your safety and ours.

4. Cancellation Policy

- Cancellation **up to 45 days** before arrival: **70% of the deposit refunded**
- Cancellation **between 44 and 30 days** before arrival: **50% of the deposit refunded**
- Cancellation **between 29 and 15 days** before arrival: **50% of the total amount refunded**
- Cancellation **14 days or less** before arrival: **100% of the stay is due**

5. Health Requirements : Our experiences are intended for guests wishing to discover Lapland. Participants must not have any medical condition that would prevent them from living in a polar environment or taking part in the activities offered.

6. Insurance : KuksaCabin is covered by a **professional liability insurance** with *Svedea AB Insurance* (this coverage excludes medical expenses, assistance, and repatriation). Each participant must carry **personal or family accident liability insurance** during the stay.

Any reckless personal initiatives that deviate from the given safety instructions and result in bodily injury or material damage will be the sole responsibility of the participant.

If you have any questions or concerns, please feel free to contact us.

We look forward to welcoming you soon.